



Corporate Issues Overview and Scrutiny Committee

Date Monday 20 April 2015
Time 9.30 am
Venue Committee Room 2, County Hall, Durham

Business

Part A

Items during which the Press and Public are welcome to attend. Members of the Public can ask questions with the Chairman's agreement.

1. Apologies.
2. Substitute Members.
3. Minutes of the meeting held on 23 January 2015 (Pages 1 - 8)
4. Declarations of Interest, if any.
5. Report on the Council's use of powers under the Regulation of Investigatory Powers Act 2000 - Quarter 3 - 2014/15 (Pages 9 - 12)
Report of the Head of Legal and Democratic Services.
6. Q3 2014/15 Performance Management Report (Pages 13 - 30)
Report of the Assistant Chief Executive.
7. Customer Feedback: Complaints, Compliments and Suggestions Q3 Report 2014/15. (Pages 31 - 48)
Joint Report of the Corporate Director Neighbourhood Services and Assistant Chief Executive.
8. Q3 Forecast of Revenue and Capital Outturn 2013/14 (Pages 49 - 62)
 - (i) Report of the Assistant Chief Executive
 - (ii) Report of the Corporate Director Resources.
9. Refresh of the Work Programme for Corporate Issues Overview and Scrutiny Committee. (Pages 63 - 74)
Report of the Assistant Chief Executive.

10. Sickness Absence Management Policy - Proposed Corporate Issues OSC Review (Pages 75 - 78)
Report of the Assistant Chief Executive.
11. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration.

Colette Longbottom
Head of Legal and Democratic Services

County Hall
Durham
10 April 2015

To: **The Members of the Corporate Issues Overview and Scrutiny Committee**

Councillor J Lethbridge (Chairman)
Councillor K Henig (Vice-Chairman)

Councillors J Alvey, J Armstrong, L Armstrong, G Bleasdale, Carr, P Crathorne, J Hillary, E Huntington, N Martin, A Shield, T Smith, P Stradling, L Taylor, A Turner, M Wilkes, S Wilson and R Young